



EASY TO USE AND AFFORDABLE
ARRANGE A DEMO TODAY

LearnLode's Easy To Use Software will help your Credit Union to:

Easily Create custom workflows and processes as required for transactions. Ensure that all staff consistently follow these workflows.

Track and record all of your critical activities and customer interactions with timestamps using our realtime analytics panel

Create Compliance processes to manage and track your critical activities.

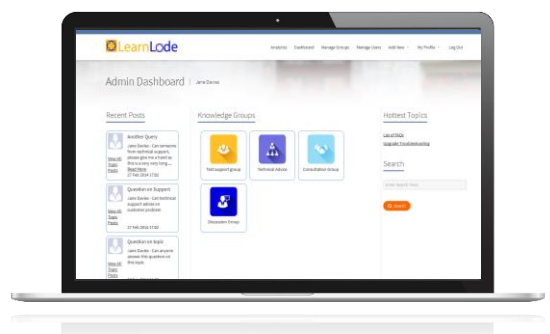
Increase Productivity by helping your team to find the right information quickly.

Accelerate Staff training with our innovative knowledge base, assessment and decision support tools.

Save on operational costs.

Making sure that your credit union team can get to the right information and processes quickly is the key to great customer service. At LearnLode, we know that this is critical from a new team member's first day – this is why our system combines a highly dynamic knowledge base, with training functionality and integrated decision support.

Our system is powerful, affordable and easy to use with clear and uncluttered screens. The system is self-deploy, with no set-up costs and is designed to be administered by your team lead or credit union manager. This allows you to quickly create the process and workflow tools that you need.





Features For Your Credit Union Team:

Compliance and Risk

- Compliance specific processes can be set up that must be consistently followed
- Ensure that team follow procedures in activities including lending and new account setup
- All transaction steps fully tracked by analytics and logged in the system
- Ensure easy access to compliance documents and guidelines

Knowledge Base

- Unique Personalised view - each team member only sees relevant content
- Share content easily to teams and committees
- Easy to add/edit content
- Powerful search tool
- Supports all content types including external links
- Create quick notes in a native text editor

Smart Updates

- Team Member sees relevant priority updates as soon as they log in
- Smart Trending feature tells everyone about current hot topics
- Content specific updates pushed to users within the system, without emails

Consistent Processes

- Easily create custom workflows as required
- Change and optimise – fully flexible
- Takes team members step by step through complex processes
- Gets new team members up to speed from Day 1
- All transaction steps fully tracked by analytics and logged in the system

Rapid Induction

- Easily add a new user with drag and drop interface
- Personalised environment, each team member accesses the training content they need
- System Logs what training content has been viewed
- Easily create and assign staff assessments

Knowledge Analytics

- See exactly what's happening in your credit union in real-time
- Track every click to optimise processes with granular analytics
- Management Teams can see issues that team members are encountering

Contact us today to arrange a demo, to see what LearnLode can do for you.

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